

Level 2 Award in Security Guarding (QCF)



The Important Stuff!

The Level 2 Award in Security Guarding (QCF) is a programme designed to meet the needs of learners requiring a qualification enabling the application for an SIA licence for security guarding. It is based on the SIA specification (2009) for core competency training for security guards covering the necessary understanding of the security industry and subject related security functions.

Aim:

To provide the learner with the basic knowledge and understanding required to ensure the provision of a professional level of service as a security operative and to address the SIA licensing requirements.

- Develop the learner's understanding of the roles and responsibilities of security officers working in the private security industry and the relevance of regulations within which they must operate.
- Develop the learner's knowledge of health and safety in the work place including awareness of emergency procedures.
- Enable the learner to implement effective methods of communication and reporting.
- Develop the learner's abilities to recognise, defuse and resolve conflict situations.



Who For?

18+

How Long?

26 GLH

Course Layout:

The Level 2 Award in Security Guarding (QCF) consists of the following three mandatory units:

Unit 1 - Working in the Private Security Industry

- Know the purpose and main features of the private security industry
- Understand the legislation that its relevant to people working in the private security industry
- Understand relevant aspects of health and safety in the workplace
- Know how many to apply the principles of fire safety
- Know hoe to deal with non-fire related workplace emergencies
- Understand he principles of effective communication and customer care in the private security industry

Unit 2 – Working as a Security Officer

- Understand the role of a security officer within the private security industry
- Understand the importance of, and reasons for, patrolling
- Understand how to control access to and egress from a site
- Understand basic search procedures
- Understand the purpose and function if different types of technology, security and monitoring systems in the security environment
- Understand the law and its relevance to the role of a security officer
- Understand the importance and purpose of reporting and record keeping

Unit 3 - Conflict Management for the Private Security industry

- Understand the principles of conflict management appropriate to their role
- Understand how to recognise, assess and reduce risk in conflict situations
- Understand how to communicate effectively in emotive situations and de-escalate conflict
- Understand how to develop and use problem solving strategies for resolving conflict
- Understand good practice to follow after conflict situations

CRS Inc Ltd

43 North Hill, Plymouth, PL4 8EZ

w: www.crsinc.co.uk **t:** +44 (0) 1752 604704 **e:** info@crsinc.co.uk

