



Level 2 Award in Door Supervision (QCF)



The Important Stuff!

The Level 2 Award in Door Supervision is a programme designed to meet the needs of learners who require a qualification which will enable them to apply for a Security Industry Authority (SIA) licence for door supervisors. The qualification is based on the SIA Specifications for Learning and Qualifications (2009), which covers the necessary understanding and skills required by individuals who work to provide a more secure leisure environment.

Aim:

To provide the learner with the basic knowledge and understanding to ensure the provision of a professional level of service as a door supervisor; and to address the licensing requirements in the SIA regulated, operational environment.

Who For?

18+

How Long?

38 GLH



Course Layout:

The Level 2 Award in Door Supervision has four mandatory units:

Unit 1 - Working in the Private Security Industry

- Know the purpose and main features of the private security industry
- Understand the legislation that its relevant to people working in the private security industry
- Understand relevant aspects of health and safety in the workplace
- Know how many to apply the principles of fire safety
- Know hoe to deal with non-fire related workplace emergencies
- Understand he principles of effective communication and customer care in the private security industry

Unit 2 - Working as a Door Supervisor

- Understand the behaviour appropriate for individual door supervisors, as defined by the Security Industry Authority's (SIA) Standards of Behaviour
- Understand the elements of civil and criminal law relevant to door supervisors
- Understand search procedures and the reasons for having them
- Understand the powers of arrest and related procedures
- Understand relevant drug and ;legislation and its relevance to the role of a door supervisor
- Understand incident recording and crime scene preservations
- Understanding licensing law and social responsibility
- Understand and be able to follow procedures for emergency situations

Unit 3 - Conflict Management for the Private Security industry

- Understand the principles of conflict management appropriate to their role
- Understand how to recognise, assess and reduce risk in conflict situations
- Understand how to communicate effectively in emotive situations and de-escalate conflict
- Understand how to develop and use problem solving strategies for resolving conflict
- Understand good practice to follow after conflict situations

Unit 4 - Physical Intervention Skills for t he Private Security Industry

- Understand physical interventions and the legal and professional implications of their use
- Understand how to reduce the risk of harm when physical interventions skills are used
- Be able to use non-pain related physical skills to protects yourself and others from assault
- Be able to use non-pain related standing holding and escorting techniques, including non-restrictive and restrictive skills
- Understand good practice to follow after physical interventions

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[Neither talent without instruction, nor instruction without talent can produce the perfect craftsman]

