

## Level 2 Award in CCTV Operations (Public Space Surveillance) (QCF)



### The Important Stuff!

The Level 2 Award in CCTV Operations (Public Space Surveillance) (QCF) is a programme designed to meet the needs of learners who require a qualification which will enable them to apply for a Security Industry Authority (SIA) licence for operating CCTV for public space surveillance. The qualification is based on the SIA specification for core competency (2009), which covers the necessary understanding and skills required by individuals who work to provide a more secure environment.

### Aim:

To provide the learner with the basic knowledge and understanding to ensure the provision of a professional level of service as a CCTV operative; and to address the licensing requirements in the SIA regulated, operational environment.



## Who For?

18+

## How Long?

32 GLH

## Course Layout:

The Level 2 Award in CCTV Operations (Public Space Surveillance) (QCF) consists of the following three mandatory units:

### Unit 1 – Working in the private security industry

- Know the purpose and main features of the private security industry
- Understand the legislation that its relevant to people working in the private security industry
- Understand relevant aspects of health and safety in the workplace
- Know how many to apply the principles of fire safety
- Know hoe to deal with non-fire related workplace emergencies
- Understand he principles of effective communication and customer care in the private security industry

### Unit 2 – Working as a CCTV operator

- Understand CCTV codes if Practice, Operational Procedures and Guidelines
- Understand relevant Legislation and how it impacts in CCTV operations
- Understand the roles and Responsibilities of the CCTV Operator and other CCTV staff
- Understand the characteristics of a CCTV system
- Understand how to make effective use of CCTV equipment
- Understand emergency procedures in the CCTV control room

### Unit 3 – Practical operation of CCTV equipment

- Be able to operate CCTV equipment
- Be able to demonstrate operational use of CCTV System



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