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Level 2 NVQ In Team Leading



[Neither talent without instruction, nor instruction without talent can produce the perfect craftsman]



The Important Stuff!

Aim:

The Level 2 NVQ in Team Leading has been developed from the National Occupational Standards produced by the Management Standards Centre, the national standard setting body for this occupational area.

Who For?

This NVQ is designed for those people who:

- Lead a team within an organisation
- Are seeking a career in management and wish to develop their team leading skills
- Wish to receive recognition for their team leading experience
- Are 16+

Course Layout

To achieve a full certificate in Team Leading, you must complete 6 units including the 4 mandatory core units.

Mandatory Core (4 Units)

Unit 1 (Unit A1) - Manage your own resources

Unit 2 (Unit B5) - Provide leadership for your team

Unit 3 (Unit D1) - Develop productive working relationships with colleagues

Unit 4 (Unit E5) - Ensure your own action reduce risks to health and safety

Optional Units

Unit 5 (Unit C1) - Encourage innovation in your team

Unit 6 (Unit D5) - Allocate and check work in your team

Unit 7 (Unit D7) - Provide learning opportunities for colleagues

Unit 8 (Unit D8) - Help team members address problems affecting their performance

Unit 9 (Unit D12) - Participate in meetings

Unit 10 (Unit F5) - Resolve customer service problems

Unit 11 (Unit F7) - Support customer service improvements



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