

# Level 2 Award in Understanding Stewarding at Spectator Events



## The Important Stuff!

### Aim:

The Level 2 Award in Understanding Stewarding at Spectator Events (QCF) is a qualification for individuals who are currently working or are seeking employment in Event Stewarding / Spectator Safety industry. This qualification provides candidates with the underpinning knowledge, based on the NOS for Spectator Safety, required by the Guide to Safety at Sports Grounds, (Green Guide), it may be used to enable the steward to work alone as a steward, however this must be followed by further training and assessment within 12 months.



## Who For?

16+

## How Long?

40 GLH

## Course Layout:

To achieve the Level 2 Award in Understanding Stewarding at Spectator Events (QCF) learners must successfully complete all 4 units and a total of 5 credits:

### Unit 1 - How to respond to injuries, illnesses and other emergencies in active leisure and learning

- Know how to respond to injuries and illnesses on a first on scene basis
- Know how to follow emergency procedures

### Unit 2 - How stewards control the entry, exit and movement of spectators at events

- Know how stewards control the entry, exit and movement of spectators at events
- Know how stewards recognise and respond to illegal and prohibited items at spectator events
- Know how stewards help customers with their problems at spectator events
- Know how stewards deal with challenging customer behaviour at spectator events

### Unit 3 - How stewards monitor crowds and respond to potential crowd problems at spectator events

- Know how stewards recognise and respond to potential crowd problems at spectator events
- Know how stewards recognise and respond to illegal and unsociable behaviour at spectator events

### Unit 4 - How stewards prepare for spectator events

- Understand the roles and responsibilities of stewards and other staff at spectator events
- Know how stewards prepare for their duties at spectator events
- Know how stewards check for and respond to hazards at spectator event venues



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