

## Level 2 NVQ Certificate for Spectator Safety (QCF)



### The important Stuff!

The Level 2 NVQ Certificate for Spectator Safety will help strengthen the provision of spectator safety at sports events, parades, concerts or carnivals with static and/or moving crowds. The qualification aims to deliver competence based training relating directly to the National Occupational Standards developed by Skills Active.

### Aim:

- Provide the learner with the opportunity to develop and apply skills and knowledge related to spectator safety within their work environment.
- Enable the learner to demonstrate competence when carrying out their responsibilities at work.
- Develop a learner's skills and knowledge in work activities relevant to their job role in the provision of spectator safety.

This NVQ is for those working in the match day and events stewarding industry. It can be achieved by individuals typically working at sports events, parades, concerts or carnivals where the safety of spectators is paramount.



## Course Layout:

The Level 2 NVQ Certificate in Spectator Safety consists of the following six mandatory units:

### Unit 1 - Help to manage conflict

- Communicate with people in conflict situations
- Follow procedures to resolve conflict
- Know how to communicate with people in conflict situations
- Know how to follow procedures to resolve conflict

### Unit 2 - Contribute to the work of the team

- Work effectively with colleagues
- Improve own work
- Help to improve the work of the organisation
- Know how to work effectively with colleagues
- Know how to improve own work
- Know how to help to improve the work of the organisation

### Unit 3 - Prepare for spectator events

- Prepare for stewarding activities
- Identify and deal with physical hazards
- Search the venue for suspect items
- Know how to prepare for stewarding activities
- Know how to identify and deal with physical hazards
- Know how to search the venue for suspect items

### Unit 4 - Deal with accidents and emergencies

- Deal with injuries and signs of illness
- Follow emergency procedures
- Know how to deal with injuries and signs of illness
- Know how to follow emergency procedures

### Unit 5 - Control the entry, exit and movement of people at spectator events

- Control the entry and exit of people at events
- Search people for unauthorised items
- Provide people with information and help them with other problems
- Know how to control the entry and exits of people at events
- Know how to search people for unauthorised items
- Know to provide people with information and help them with other problems

### Unit 6 - Monitor spectators and deal with crowd problems

- Monitor crowds and identify potential problems
- Follow instructions and procedures to deal with crowd problems
- Know how to monitor crowds identify problems
- Know how to follow instructions and procedures to deal with crowd problems

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