

Level 1 Award in Preparation for Event Volunteering



The Important Stuff!

Aims

The Level 1 Award in Preparation for Event Volunteering (Personal Best) (QCF) is a programme for those who are economically inactive and is designed to enable them to gain knowledge, experience and confidence to progress into employment. It is designed to harness the enthusiasm of the London 2012 Olympic and Paralympic Games and all candidates who complete successfully are guaranteed (upon application) an interview to become a "Games time volunteer". This programme can also be used as a stepping stone to many career paths and the volunteering experience will give the candidate the opportunity to select the one that is best suited to them.

How Long?

120 Guided Learning Hours

Who For?

16+



Course Layout:

To achieve the Level 1 Award In Preparation for Event Volunteering (Personal Best) (QCF) candidates must successfully complete all 9 units and 12 credits.

Unit 1 - Becoming a Volunteer

- Identify personal goals for volunteering
- Identify the steps/process necessary to become a volunteer
- Identify current voluntary positions available within the community
- Understand how to apply for a volunteering position

Unit 2 - Volunteering at the Olympics

- Understand some of the history and ethos of the Olympics
- Understand the role of volunteers within the Olympic and Paralympic Games
- Understand some of the skills required of a volunteer at a public event

Unit 3 - Emergency and basic fire awareness

- Understand health and safety signage in a public venue
- Understand potential causes of fire and how to respond to a fire emergency
- Know how to Assess an emergency involving people

Unit 4 - Public safety awareness

- Understand key aspects of health and safety legislation relating to public venue
- Understand the basic principles of personal safety awareness
- Understand the basic principles of crowd control

Unit 5 - Understanding effective customer relations

- Understand the meaning of the word 'diversity'
- Demonstrate an awareness of stereotypical attitudes
- Understand the implications of disability

Unit 6 - Understanding equality and diversity

- Understand the meaning of the term 'diversity'
- Demonstrate an awareness of diverse groups and practices
- Demonstrate an awareness of stereotypical attitudes
- Understand the implications of disability

Unit 7 - Introduction to conflict resolution in a public environment

- Understand the causes of potential conflict
- Understand how to respond effectively to a conflict situation involving members of the public

Unit 8 - Developing team and interpersonal skills

- Understand the roles and responsibilities associated with working in a team
- Understand the importance of team planning
- Understand the importance of interpersonal skills
- Be able to participate effectively in meetings

Unit 9 - Preparing for and reflecting on a volunteer placement

- Be able to prepare for an interview
- Understand recruitment interviewee skills
- Understand his/her role in the organisation
- Be able to maintain acceptable standards of personal presentation and behaviour during the placement
- Reflect on the voluntary placement

CRS Inc Ltd

43 North Hill, Plymouth, PL4 8EZ

w: www.crsinc.co.uk t: +44 (0) 1752 604704 e: info@crsinc.co.uk

